

Frequently Asked Questions

Why is this change happening?

The Myers-Briggs Company partners with a number of distributors which enables it to serve global markets with our products, training and services locally. Our goal as an organisation is to help people all over the world to lead more successful and fulfilling lives through the power of personality. A partnership between the Myers-Briggs Company and Giunti Psychometrics allows us to do that in Italy by better serving existing and new customers locally.

What are the benefits to us as Italian MBTI® customers?

Customers in Italy will benefit from one company, Giunti Psychometrics, based in Italy, to provide products, training and services, all in Italian language. Customers will benefit from more value-added services such as user events, content and customer support, all in Italian language. Our focus on Italy will result in new MBTI reports in Italian – coming soon – as well as more training opportunities than have been previously available.

Who are Giunti Psychometrics?

Giunti Psychometrics is the first Italian publisher of assessment and psychodiagnostics tools. Founded in 1950 in Florence, today it is present across the world with 15 foreign offices. Giunti Psychometrics distributes more than 300 psychological assessments in the organizational, clinical and educational fields and is the unique and official distributor of exclusive tools in Italy including MBTI (Myers-Briggs Type Indicator).

Giunti Psychometrics offers integrated personality and performance consultancy and assessment tools and services for individuals, groups and organizations. Giunti works together with its clients to translate the intangible and psychological aspects into meaningful business solutions that can be implemented and measured. It uses advanced methods and technologies.

The online platform Giunti Testing allows the tools administration and it draws up integrated reports in virtual mode. Giunti Psychometrics offers accreditation and professional training opportunities, as well as a wide range of seminars and webinars on developing skills for business, clinical and educational contexts.

What is the new platform, Giunti Testing and what are the benefits to us in using it?

Giunti Testing is Giunti Psychometrics' online customer platform. Giunti Testing's user interface is in Italian language, will link to all Italian products and through to Giunti's customer services and sales support teams. Using Giunti Testing and working with Giunti Psychometrics will provide a better and more thorough local customer experience for customers based in Italy.

Will I receive my reports with the same speed as the previous platform?

Yes, the reports will be processed and available with the same speed as OPPassessment.

How do we transition from OPPassessment to Giunti Testing?

Once you have agreed for your details to be shared with Giunti Psychometrics (via the e-mail communications you will receive), Giunti Psychometrics will contact you to set up a username and password for Giunti Testing. You will then transition to using Giunti Testing from OPPassessment. Giunti Psychometrics will introduce you to their organisation, customer support team and a dedicated account contact manager. Please note: we will keep your OPPassessment account open for three months so you can access your reports and any completed projects.

Who can help me understand how to use the Giunti Testing platform?

Giunti Psychometrics' Customer Service team is available to assist with the Giunti Testing platform and to answer all your questions at info@giuntipsy.com or tel +39 055 623 6501.

Who can I contact at Giunti Psychometrics for more information?

Contact their Talent division at talent@giuntipsy.com.

Who do we contact at the Myers-Briggs Company if we have questions?

Please contact Customer Support on support.eu@themyersbriggs.com or tel 848 800 630.